

Welcome to SYKES Hungary!

SYKES Budapest was founded in 1999 as the first call center in the Central-Eastern European region. The operation started with just a few employees but through hard work and dedication, SYKES Budapest has grown to have a significantly larger and stronger team. We serve our clients in the fields of IT, telecommunication and multimedia by providing multi-channel customer support in over 16 different languages.

BULGARIAN speaking Customer Support Representative for Panasonic

Panasonic

Customer Support Representatives provide a professional front office service function for our major client's –**PANASONIC's** - project in line with the contractual agreements.

Tasks:

- **Providing professional customer support for Panasonic's premium products**
- Answering incoming phone calls and e-mails
- Providing technical support
- Giving guidance and solving problems
- Communicate effectively with the customers
- Preparing reports and being responsible for administrative tasks

Requirements:

- **Fluent in BULGARIAN, enjoy speaking and helping people**
- Conversational English language knowledge
- Knowledge of MS Office applications
- Good communication skills
- Excellent problem solving skills
- Experience in administration

We offer you:

- Competitive salary and cafeteria benefit system, quarterly bonus
- Friendly, multicultural work environment, supportive colleagues
- Help to arrange work related documents
- Relocation support
- Extensive paid training and research area equipped with technical devices
- Team breakfast monthly
- Company and team building activities, events, monthly „Best Agent“ award with various gifts
- Career development opportunities
- In-House doctor

- Casual dress code
- Hands-on technical experience with the Panasonic products

FRESH GRADUATES ARE ALSO HIGHLY WELCOME TO APPLY!

If you want to join a team of committed professionals please send your CV
to **kARRIER@sykes.com**!